

Have you been impacted by flooding?

Apply for Employment Insurance (EI) as soon as you stop working, even if you don't have your record of employment (ROE) yet

If you can't work because of flooding, **apply for EI online** by going to:

www.canada.ca/ei

For questions or assistance on any of the programs listed below, or if you do not have access to the internet, please call **1-877-631-2657**.

Access help or information on federal government programs, including:

- Employment Insurance (EI)
- Canada Pension Plan (CPP)
- Old Age Security (OAS)
- Social Insurance Number (SIN)
- Passport Scan for more
- My Service Canada Account [details](#)



You can also submit a service request online at eservices.canada.ca/en/service/. A representative will call you within 2 business days. **Please identify if you have been impacted by flooding.**

Direct deposit is the best way to avoid payment delays, if you receive federal benefits such as EI, CPP or OAS.

Connect with us:

 facebook.com/servicecanadaen

 @ServiceCanada_E

Service
Canada 



Nearest Points of Service



To best assist clients impacted by floods, here are our nearest points of service:

eServices.Canada.ca

A representative will contact you by telephone within two business days.

Outreach Support Centre: 1-877-631-2657

Our phone lines are open from 8:30 a.m to 4:00 p.m. local time.

Swan River Service Canada Centre
Unit 1, 355 Kelsey Trail
Swan River, MB R0L1Z0

Hours of service: 8:30 AM - 4:00 PM Monday to Friday

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