



EMERGENCY PHONE NUMBERS - are to be used only for emergency situations

911 Dispatch Operators have been trained in answering emergency calls. They will ask a series of questions as well as tell you what to do until help arrives.

DIAL 911 for **POLICE, FIRE, AMBULANCE**

When to use 911:

- Report a life threatening situation
- Report a crime in progress
- Report a fire or smoke
- Request emergency medical assistance

Six Things to Tell the Operator When You Need Help:

1. Who you need – POLICE, FIRE or AMBULANCE
2. Where you need the help (your address)
3. What is happening now
4. How did it happen
5. When did it happen
6. Your name

Helpful Hints:

- Teach everyone in your family how to make emergency calls.
- If you accidentally call 911, stay on the line so the operator knows that help is not needed; otherwise, the operator will notify the Police to investigate.

Have the following information by your phone:

- The 911 number
- Your address
- Your phone number
- Directions to your home (rural address)

SRFD Contact Info:

Swan River Fire Hall
Chief Darren Fedorchuk
Office Phone: 204 734-4403
PO Box 2992 Swan River MB R0L1Z0

Fire Hall: 700 1st St N – Swan River

Twitter: @SwanRiverFire

Other important Phone Numbers:

Swan River Ambulance Office	204 734-6159
Swan Valley Hospital	204 734-3441
Swan River Town Emergency	204 734-8963
RCMP Office	204 734-4686
Manitoba Hydro Emergency (electrical & gas)	1 888 624-9376
Red Cross: Personal Disaster Assistance	1 888 800-6493
Kids Help Phone Line	1 800 668-6868
Teen Touch Crisis Line	1 800 563-8336
Manitoba Crime Stoppers	1 800 222-8477
Forest Fire – Reporting	1 800 782-0076