

# SVCUAC Refund Policies

## **Swimming Programs:**

- No refunds will be given.
- If you miss a lesson you cannot make them up.
- If you begin your class and then don't show back up, no refund will be given.
- If you are sick & have a Doctor's note – we can offer the amount to be credited to your account for the next available swim lesson session.

## **Private Lessons:**

- 24 hours' notice is required to cancel a lesson. The lesson will be rescheduled.
- No refunds will be given.
- If you are sick, unable to continue the lessons & have a Doctor's note – we can offer the amount to be credited to your account.

## **Rentals:**

- Customer has up to 7 days in advance to cancel an event for a full refund/credit on their account.
- Any cancelations 6 days or less in advance, customer will receive only half refund/credit on their account.
- Rentals cannot be booked longer than 6 months in advance

**Rentals include:** Multi-Purpose Room, Leisure pool, Lap pool, Lane(s), Super Splash Party, Private Rental and additional Lifeguard.

## **Membership:**

- All memberships are non-refundable and non-transferable.